



FIX ME STICK[®] PRO

Virus Removal Device

Unlimited use on Unlimited PCs for 1 Year

External hardware-based removal of viruses, spyware, trojans, rootkits and more that cannot be removed by software security programs

\$299.99 MSRP
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FMS9ZAFPRO

OVERVIEW:

Finds: Three anti-virus engines working together to find the widest range of infections.

Removes: 'Computer on a stick' architecture provides a separate and clean operating system to fix Windows operating systems.

Delivers: Highest confidence remediation.

Remote Access: Remote access independent of the host operating system, i.e. out-of-band remote management, like a remote access card for PCs.

EASY-TO-USE:

- The FixMeStick is a Linux-based device that runs before Windows boots enabling it to remove infections without the infection being able to block it.
- Contains a built-in multi-scanner composed of three top level anti-virus engines.
- The technology is integrated behind a single full-screen application (the user never sees Linux, or any of the three anti-virus engines).
- The FixMeStick is set-up and ready to go right out of the box. No additional installation or downloading is required.
- Any user can start with 2 steps: 1-insert key, and 2-double-click "Run FixMeStick".
- Automatic updates are fetched and stored directly on the FixMeStick.

EASY TO SUPPORT:

Any removal operation is 100% reversible with the click of a button.

SYSTEMS SUPPORTED:

Any PC; A minimum of 512 MB of RAM.

DETECTION, CLEANING, QUARANTINE:

- Three anti-virus scanners provide the super-set of all three scanners's detections.
- Each scanner is loaded into RAM, and files are fetched from disk once and passed to each scanner in parallel. The result is a scan time on par with desktop "on-demand" full system scans. Only if each of the scanners fail to clean an infected file is that file quarantined.

BOOTABILITY:

The FixMeStick uses a bootloader menu system to provide multiple boot configuration options, one of which will work on essentially any PC.

CONNECTIVITY:

- The FixMeStick automatically seeks an Internet connection when it starts.
- It has built-in ethernet drivers that support essentially all PC ethernet hardware. It also contains built-in WiFi drivers that support most PC WiFi hardware.
- If the FixMeStick is booted from Windows (versus directly from the BIOS) the FixMeStick will automatically use the default WiFi SSID and password active on the Windows operating system (except on Vista).
- If an auto-connection is not possible the user can select their network from the WiFi picker that is displayed within FixMeStick.
- Once a connection is established, the FixMeStick downloads program and malware definition updates and stores them on the FixMeStick.
- The FixMeStick will work without a network connection, but it won't be able to fetch the latest malware definition updates.

AUTHENTICATION:

- Each FixMeStick has a unique serial number in its firmware. This serial number identifies the FixMeStick to the FixMeStick Management Server.
- Each FixMeStick also has a tag etched into its outside. This unique tag maps to the unique serial number in the FixMeStick Management Server.
- Users identify their specific FixMeStick unit to their solution provider (or FixMeStick technical support) by providing this tag.

REMOTE REMEDIATION:

- FixMeStick Management Server has a record of every FixMeStick's usage (for users who have permitted this information retrieval) and log files for every scan.
- Each FixMeStick also contains a TeamViewer client. The FixMeStick user enters the key combination "CTRL-ALT-R" and the TeamViewer client will display.
- The user provides the endpoint id and passcode to the solution provider, and the solution provider can remotely login to the FixMeStick, i.e. login to the Ubuntu-based operating system that is FixMeStick, from which they can manage the local device.